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*Delaware Nursing Home Residents  
Quality Assurance Commission*

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Meeting of March 19, 2019  
9:30 a.m.  
Harbor Chase  
2004 Shipley Rd  
Wilmington, DE 19803

**AGENDA**

1. Call to order
2. Approval of the meeting minutes of:  
January 8, 2019
3. Discussion of:  
  
Oral Health and Dental Services – Dr. Nicholas Conte, Public Health Dental Director  
  
Civil Monetary Penalty Report – Rob Smith, DHCQ Licensing Administrator  
  
Long Term Care Ombudsman Program – Jill McCoy, State Ombudsman
4. Old Business/New Business  
  
Eagles Law  
  
FY 18 & 19 Annual Report(s)  
  
Continuity of Operations Planning (COOP)  
  
DNHRQAC Legislation  
  
DNHRQAC Memberships
5. Public Comment
6. **Next meeting will be held May 21, 2019 @ 9:30 AM. The location:** Division of Developmental Disabilities Fox Run: 2540 Wrangle Hill Rd 2<sup>nd</sup> Floor Training Room “A” Bear, DE 19701.
7. Adjournment

**The Agenda items as listed may not be considered in sequence. This Agenda is subject to change and may include additional items, such as Executive Sessions, or deletion of items.**